

# READ THIS IF YOU ARE NEW AND IF YOU ARE USING THE FOLLOWING INSURANCE; REGENCE, AUTO, AND WORK INJURY CLAIMS!

Dear Patient/Clients,

Because mistake is inevitable, especially when dealing with insurance companies, we ask that you comply with the following requirements if you are new to <u>BODY WORKS MASSAGE CLINIC</u>. The Insurance company changes frequently with its rules, regulations and policies, so it is crucial to be current with them as much as possible.

Before proceeding to book your appointment, please comply with the following:

### DO (Must)!

- 1. You must call, text, or email us with your insurance information
- 2. You/We must verify your insurance company or claim manager for coverage and benefits
- 3. You must have massage prescription
- 4. You must have massage benefits
- 5. If you chose to book online yourself, you must only book online under the MEDICAL MASSAGE (REGENCE), PIP OR LnI.

## DON'T (You cannot)!

- 1. You cannot book without you or us verifying your insurance provider
- 2. You cannot book without providing us with your insurance information
- 3. You cannot book without massage prescription
- 4. You cannot book without massage benefits

BODY WORKS MASSAGE CLINIC CALL OR TEXT 253-630-6614 EMAIL: INFO@BODYWORKSMC.COM



BODY WORKS MASSAGE CLINIC
12911 SE KENT KANGLEY RD
KENT WA, 98030
WWW.BODYWORKSMC.COM
INFO@BODYWORKSMC.COM
CALL AND TEXT 253-630-6614

5. You cannot book medical massage under other service e.i Deep Tissue, Swedish etc., you can use the MEDICAL MASSAGE (REGENCE), PIP for Auto Accident OR LnI for Work Injury Labor and Industries claim.

#### ONLINE BOOKING

It is important to obtain secure and fair booking practice to protect consumers as well as the business. Our booking system wanted to hold client accountable by inputting their credit card on file. Why so? It protects our therapist from spending their precious time coming to work and preparing the treatment room for you. You must consider, some therapist lives as far as North Seattle, we do not want them to drive all the way down South to find out their client/customer did not show up. If you think you can't make it, please, please call 253-630-6614, email info@bodyworksmc.com or text us 253-630-6614 24 hours ahead of time. If it is an emergency, 2 hours' notice is required! We are only a click away! Our contact communication system is highly updated, and you can even text to the same number.

Please know, your CC is very secure, and we won't be able to see it! Your CC only works for charging no-show or cancellation without notice.

We ask that you understand our rules and we most certainly appreciate you for choosing us. Should you have any questions, please don't hesitate to contact us!

Thank you,

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#### FINANCIAL AGREEMENT & NON-INSURANCE PAYMENT AGREEMENT

Dear patient/client, Before we proceed, we ask that you agree with the following terms and conditions. Please initial and sign below. 1. \_\_\_\_Any visits my insurance company is going to deny for WHATEVER reason will be my responsibility. 2. \_\_\_\_\_ I agree to pay the financial portion such as co-pay on the day of your visit. 3. \_\_\_\_\_l agree to pay interest or late fees if my balance is past due. \_\_\_\_\_, thereby understand and agree the terms and condition of financial agreement that BODY WORKS MASSAGE CLINIC is obligating me to pay for WHATEVER reason that my insurance company will deny or not cover my visits. Full Name: \_\_\_\_\_ Date\_\_\_\_ Signature:

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